

# Ronald Bantayan, PMP

IT Professional • Software Developer

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## Summary

Experienced iOS developer & computer specialist, having shipped multiple apps in the App Store and Enterprise ecosystems. Created a new automation website for the County of Riverside. Offering 10+ years of experience as Lead iOS developer and escalated computer tech support. Detail-oriented, analytical mindset, stakeholder-focused, and objective-driven. Developed software used daily by 200+ companies to manage day-to-day operations.

## Professional Experience

### HR Specialist

Sep. 2024 - Present

San Bernardino County - Human Resources

Spearheading new projects for Compensation & Classification team to develop a brand new web application with database backend. Performs project management duties. Implementation of modern but familiar UI for user-friendly data entry that will be used by departments throughout San Bernardino county. Developed code with tight integration with Power Automate workflows and Power BI data analytics & metrics. Integration of Power Platform connectors and 3rd party APIs.

### Staff Development Intern

Dec. 2023 - Aug. 2024

County of Riverside - DPSS

Assigned in charge of a new project to develop a new county-wide website. The objective of the new project is identifying manual procedures to become candidates for automation. Development tools include Microsoft SharePoint for landing page and Microsoft Forms for registration and data-gathering questionnaires. Power Automate for events-based process automation. Developed workflow charts and process maps using Microsoft Visio. Frequent collaboration with team via in-office meetings and virtual via Microsoft Teams. Wrote onboarding manuals and other documentation.

### Lead iOS Developer

Jan. 2016 - Jan. 2023

MOD2 Inc.

Primary author of iOS business management software, used in order processing and fulfillment, including warehousing operations. A primary function of the app is to integrate red-laser barcode scanning hardware. Scan events in turn perform a variety of functions. Integration of touchscreen signature and security options. Maintained Git codebase and function documentation.

- Usage of latest technologies while maintaining support for legacy barcode scanning hardware.
- Wrote an Enterprise update distribution framework that delivers specific versions, per server
- Frequent additions of app improvements and customer-specific feature requests
- Developed an image caching system that minimizes bandwidth consumption
- Developed an event-based data synchronization routine that makes use of SQLite and MySQL

### Tier II Software Tech Support / Junior Accounts Manager

Dec. 2012 - Dec. 2015

MOD2 Inc.

Fielded tier 2 escalated support calls, including IT hardware and networking inspection and repair, software debugging. Wrote extensive issue and solutions documentation. Handled several regular and VIP client accounts, provided support via phone & email, scheduled weekly on-site visits to clients

## Education

### Master of Science in Information Technology Management

In Progress - Jan. 2025

Western Governors University

*Estimated graduation: Early 2025*

### Bachelor of Science in Information Technology

Sep. 2015 - Mar. 2024

Western Governors University

*Graduated March 15, 2024*

### Associate of Science in Computer Science

2004 - 2008

Los Angeles City College

*Earned 20 transfer credits towards Bachelor's Degree*



## Certifications

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<b>Project Management Professional (PMP)®</b> Project Management Institute, No. 3852644	Jun. 2024 - Jun. 2027
<b>Power BI Data Analyst Associate</b> Microsoft Certified Certification Number: CAYA76-9F2375	Jul. 2024 - Jul. 2025
<b>OCI Generative AI Certified Professional</b> Oracle Certified Professional 312232116OCI2024GAIOCP	Jun. 2024 - Jun. 2026
<b>Certified Associate in Project Management (CAPM)®</b> Project Management Institute, No. 3792575	Mar. 2024 - Mar. 2027
<b>Linux Professional Institute LE-1</b> LPI ID: LPI000578410, Verification Code: hjdn9vb9td	Aug. 2023 - Lifetime
<b>AWS Certified Cloud Practitioner</b> Validation Number: YNMVYCVXCX24EQP3F	Jul. 2023 - Jul. 2026
<b>ITIL® Foundation Certificate in IT Service Management</b> Number: GR671536888RB	Jul. 2023 - Jul. 2026
<b>CIW User Interface Designer</b> Validation: 463778946, Certificate ID: ITTv49kT	Apr. 2018 - Lifetime
<b>CompTIA Secure Infrastructure Specialist – CSIS</b> A+, Network+, Security+	Aug. 2017 - Aug. 2020
<b>CompTIA Project+</b> Verification Code: H0P46M63PHVEY3CE	Dec. 2016 - Lifetime

## Core Competencies

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- Objective-C
- iOS SDK
- Xcode
- Java
- Generative AI
- Predictive & Adaptive Life Cycles
- PMI - Project Management
- SQLite
- MySQL
- JIRA
- Git
- Computer Hardware & Networking
- Object-Oriented Programming
- ITIL 4 - IT Service Management
- UX/UI
- JavaScript
- HTML
- CSS
- PHP
- RDP protocol
- AWS Cloud

## Professional Memberships

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Project Management Institute (PMI)  
National Society of Leadership and Success - Sigma Alpha Pi (ΣΑΠ)

## Proficiencies & Interests, etcetera

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- Windows and macOS operating systems
- PC building and schematics
- ITX and SFF (Small Form Factor)
- Computer troubleshooting & diagnostics
- Extensive mechanical keyboard collection
- Known to fire up his soldering iron from time to time
- Lifelong interest in technology in general

*References and Letters of Recommendation available upon request*